

परमाणु ऊर्जा शिक्षण संस्था पंजीकृत
(भारत सरकार के परमाणु ऊर्जा विभाग का स्वायत्त निकाय,)

ATOMIC ENERGY EDUCATION SOCIETY (Regd.)

(Autonomous Body Under Department of Atomic Energy, Govt. of India)

केंद्रीय कार्यालय, वेस्टर्न सेक्टर, पऊशिस-6, अणुशक्तिनगर, मुंबई-400 094

CENTRAL OFFICE, Western Sector, AECS-6, Anushaktinagar, Mumbai-400 094

दूरभाष/ Telephone : 2556 5049 / 2557 1501 / 2550 3310 Ext. 222/225

वेबसाइट / website : aees.gov.in ईमेल आय. डी. /email id : osd@aees.gov.in

Registered A/d

AEES/PC&GA/CAMC-EPABX/2021-2022/1190

1st December, 2021

Last date for receipt of quotation
21.12.21 upto 1600 hours.

M/s. _____

Sub: Inviting offers for Comprehensive Annual Maintenance Contract (CAMC) of EPABX System – DX2000 installed at Central Office, Atomic Energy Education Society (AEES) at Anushaktinagar, Mumbai - 400 094.

Sirs,

For and on behalf of Atomic Energy Education Society, sealed quotations are invited to enter into a Comprehensive Annual Maintenance Contract with your firm for EPABX System - DX 2000 installed at Central Office, Atomic Energy Education Society, Anushaktinagar, Mumbai - 400 094 for a period of one year according to the details given below:

TERMS AND CONDITIONS

: Annexure - I

SPECIFICATION & SCHEDULE OF QUANTITY

: Annexure - II

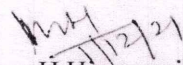
PLACE OF INSTALLATION

: Atomic Energy Education Society
Central Office, AECS-6, Western
Sector, Anushaktinagar, Mumbai - 94.

You are requested to send your quotation to the Administrative Officer III, Atomic Energy Education Society, Central Office, AECS-6, Western Sector, Anushaktinagar, Mumbai -400 094 in a sealed envelope superscribed with **“Quotation for Comprehensive Annual Maintenance Contract of EPABX System - DX 2000 installed at Central Office, AEES, Mumbai” on or before 21.12.21 1600 hours.** The Contractor should quote the rates in figures as well as in words. All corrections must have dated initials of the contractor.

The acceptance of quotations will rest with AEES. AEES does not bind to accept the lowest or any other quotation and reserves the right to reject any or all the quotations received without assigning any reason whatsoever. Quotations which do not fulfill all or any of the above conditions and incomplete in any respect, are liable to be summarily rejected. Quotation received late will not be considered.

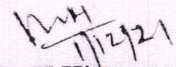
Yours faithfully,


(Meena H Hingorani)
ADMO III

TERMS AND CONDITIONS

01	<p>The maintenance services will be comprehensive including all the replacement of spare parts. Preventive maintenance call, once in every two months (6 servicings per year). The payment would be made on Half yearly basis i.e. every six months (Post service payment). Income tax as applicable will be deducted at source.</p> <p>The payment will be made on production of the following documents</p> <ol style="list-style-type: none"> 1. Bill in triplicate 2. Service Report duly signed by AO III 3. Pre stamped receipt. 4. Copy of PAN 5. GST Registration No. 6. Bank Details <ol style="list-style-type: none"> a) Name of the Bank b) Branch c) Branch Code d) IFSC Code e) Account Number f) Account Holder's Name 	
02	<p>Response Time / Guaranteed Repairs Time: One of the company's Engineer shall attend to the fault within 6 hours of receipt of the complaint. The fault shall be rectified within 6 hours of arrival of your Engineer/representative. In any case, the complaint shall be attended within 24 hours of receipt of the call so as to make the EPABX in perfectly working condition.</p>	
03	<p>Penalty: In case the guaranteed repair time is not being adhered to, the following penalty will be levied.</p>	
	3.1	Beyond 24 working hours and upto 48 hours, the penalty leviable will be 2% of the value of the AMC of the EPABX.
	3.2	Beyond 48 working hours, the penalty leviable will be 4% with all other conditions remaining identical as at 3.1 above.
	3.3	If the equipment, i.e. EPABX cannot be repaired within the stipulated time at Sl. No. 3.1 & 3.2, the Company shall provide temporary replacement for the same. However, this replacement will not exceed a period of one month.
	3.4	The contract will cover free replacement of spares and component which may require replacement, while servicing and maintaining the machine.
04	<p>Preventive Maintenance:</p>	
	4.1	Preventive Maintenance will be carried out during the first week of every alternate month commencing from the date of placement of the Work Order. The EPABX will be made available for preventive maintenance, which should be completed within a maximum period of 3 working days.
	4.2	<p>The following points should be checked under preventive maintenance.</p> <ol style="list-style-type: none"> 4.2.1 Connectivity of all active ports in the EPABX should be checked and fault, if any, should be corrected. 4.2.2 Connectivity of all extension handsets/ instruments should be checked and fault, if any, should be corrected. 4.2.3 '0' dial facility of all the extension phones should be checked and fault, if any, should be corrected.
	4.3	All material /components/electronic items etc. required for repairing of the entire system including handsets/instruments shall be supplied, installed and commissioned without any extra cost.
05	<p>Break down maintenance: In addition to attending the regular preventive calls, the contractor will also have to attend emergency calls as and when required and no charge will be paid for any reason whatsoever.</p> <p>All material/components/electronic items etc. required for repairing of the entire system including handset/instruments shall be supplied, installed and commissioned without any extra cost.</p>	

06	Extension of contract: AEES reserves the right to extend the duration of the contract at the same rates, terms and conditions with the consent of the contractor.
07	Terms of Payment: Any downward revision in the rate of maintenance charges for the EPABX System during the period of contract should be communicated immediately.
08	The company should make their own arrangements for visiting Central Office, AEES for attending to faults and preventive maintenance and no conveyance will be provided by AEES for this purpose and also no charge will be paid for this purpose.
09	Safety Aspect: The workmen employed by you should be adequately insured and in case of any accident to workmen during work in our premises, AEES will not be liable for any claim on this account.
10	Force Majeure: A Force Majeure (FM) means extraordinary events or circumstances beyond human control such as an event described as an act of God (like a natural calamity) or events such as a war, strike, riots, crimes (but not including negligence or wrong-doing, predictable/seasonal rain and any other events specifically excluded in the clause). An FM clause in the contract frees both parties from contractual liability or obligations when prevented by such event from fulfilling their obligations under the contract. The FM clause does not excuse the firm's non-performance entirely, but only suspends it for the duration of the FM. The firm has to give notice of FM as soon as it occurs and it cannot be claimed ex-post-facto.
11	AEES reserves the right to terminate the contract by giving one month's notice without any obligation on its part.


 (Meena H Hingorani)
 ADMO III

SPECIFICATION & SCHEDULE OF QUANTITY

Note : The under mentioned format is to be typed on the letter head of your company / Firm.

Quotation for Comprehensive Annual Maintenance Contract of EPABX System- DX 2000 installed at Central Office, Atomic Energy Education Society (AEES) at Anushaktinagar, Mumbai - 400 094.

Sr.No.	Description	Quantity	Rate (Rs.)	Amount (Rs.)
01	Comprehensive Annual Maintenance intercom telephone exchange : a) EPABX intercom exchange Model -No. DX 2000 Make- Coral Telecom No. of Ports- 30 Nos. } 1 No. b) Telephone handset – 30 Nos. c) Port extender No. of Ports – 8 Nos. } 1 No.	1 Set		
02	GST %			
03	Grand Total			
04	GST Registration No.			
05	PAN No.			

Date

Signature with seal